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03/27/2007 01:56 AM

To Michael Collinsworth/TMS/Toyota@TOYOTA@TMCE,
Shigeyuki Tomizuka/TMS/Toyota@Toyota@TMCE
cc William de Manincor/TMS/Toyota@Toyota@TMCE, Jim
Wimmer/TMS/Toyota@Toyota@TMCE,
Kenzo_Nishiwaki@toyota.com, Yutaka
bcc

Subject ES350 Rubber floor mat issue

Hello Tomizuka-san

Thank you for your information of captioned issue by telephone.
I have reported outline of this issue for our Monthly quality meeting today.
Yoshie-san said "Is F/Fix only ES350?"
Yoshie-san worries other vehicle is ok or not.
You should study it using extensive knowledge.

My memory, there were same situation for Prius last year too.

Best regards,
***** Followed by Japanese *****

SEC

CADD
CADD
ES350
Prius FTR

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2007/03/26 18:04

Hello Michael-san

I was informed the captioned issue by CQE person and Tomizuka-san last Friday.
If you have a detail action of this issue, please let us know.
I heard TMS PQSS discussed to make some campaign letter to customer.

Have those problem vehicle genuine accessory rubber floor mat?
I would like to confirm that ES350 genuine rubber mat has two clip holes and with clips or not.

When you will implement a customer campaign for this issue, you should ask CADD a request of it.

Best Regards,

***** Followed by Japanese *****

Tomozuta-san SEC

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